

1. **With your laptop switched off - connect the VGA and USB cables (the USB must be plugged in for interactivity and sound to work on the Smartboards).**
 2. **Power on your laptop**
 3. **Power on the Smartboard**
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Troubleshooting

Half a picture showing:

This is usually to do with your screen resolution - right click anywhere on your desktop and select 'Screen Resolution'. Try out a different resolution using the drop down resolution slider. Our standard staff laptops seem to work well at the 1366 x 768 resolution, but it can be trial and error.

Nothing showing:

First, double check your VGA cable is plugged in properly at your laptop and under the desk where the cable plugs into the wall.

If still nothing, try unplugging, shutting down the laptop, plugging in again and switching back on.

No sound:

Check the speakers are turned up (and switched on underneath if you are in F17, the open Graphics area or the open Maths area.) Check the USB is plugged in to the laptop and the lights on the side of the board are solid green - if flashing green, a driver is being installed and the sound should work once this is complete. Finally check your laptop is not muted.

Flashing disco lights projected onto the board:

If the board won't turn off at the on/off switch, switch it off at the sockets underneath. Report to the ICT Helpdesk.